



Dutch-Bangla Bank

Human Resources Division

DBBL/100/014/2026/22060

June 15, 2026

Office Order
No.116/2026

Subject: Online Training on "Citizen's Charter of the Bank".

An online training for concerned GB officials of the branches of the bank will be conducted through online platform (zoom) to build awareness among the participants for successful implementation of Citizen's Charter of the bank as detailed below:

Date & Time : June 17, 2026 (Wednesday)
Methodology : Online Lecture/Discussion through digital platform (Zoom App).
Participants : Concerned officials of the bank (as per attached list)

The participants (listed overleaf) are advised to attend the program in time as per schedule mentioned above.

Instructions for Participants:

1. Reporting Time: **03:45 PM.**
2. All participants must attend the program by maintaining a quiet environment.
3. All participants must join the program through Laptop/PC/Smartphone with camera & microphone.
4. Ensure sufficient power supply & data connectivity.

(Md. Fahim Al-Amin)

Head of Human Resources Division (CC)

Distribution:

- i) **Head of Division:** All Divisions of Head Office, Dutch-Bangla Bank.
- ii) **Manager:** All Branches & All Sub-Branches, Dutch-Bangla Bank.
- iii) PS to the Managing Director & CEO, Dutch-Bangla Bank, Head Office, Dhaka.
- iv) PS to All Deputy Managing Directors, Dutch-Bangla Bank, Head Office, Dhaka.
- v) Office of the CXOs.

Head Office: 47, Motijheel Commercial Area, Dhaka-1000, Bangladesh, **IP Phone:** 8809666322901-905

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Dutch-Bangla Bank

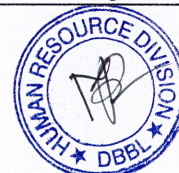
Human Resources Division

Online Training on "Citizen's Charter of the Bank"

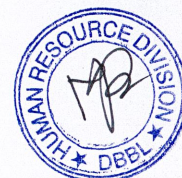
Date: June 17, 2026

List of Participants:

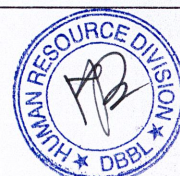
Sl.	ID	Name of Participants	Designation	Place of Posting
1	0400	Mr. Mohammad Khaled Shibley	SAVP & GB-Incharge	Local Office
2	2679	Mr. Moinuddin Khaled	AVP & GB-Incharge	Agrabad Branch
3	2904	Mr. Sanjib Kumar Sarkar	AVP & GB-Incharge	Banani Branch
4	3400	Mr. Dilip Kumar Roy	SEO & GB-Incharge	Nababpur Branch
5	3954	Mr. Md Arrifuzzaman	SEO & GB-Incharge	Motijheel Foreign Exchange Branch
6	1056	Mr. Md Kamaruzzaman	SEO & GB-Incharge	Narayangonj Branch
7	0311	Ms. Momtaz Parvin	EO & GB-Incharge	Kawran Bazar Branch
8	1796	Mr. Syed Alimur Rajy	SEO & GB-Incharge	Shantinagar Branch
9	2258	Mr. Faoyal Asgar	Officer	Baburhat Branch
10	9182	Mr. Md. Golam Mowla Linckon	SO	Dhanmondi Branch
11	1671	Mr. Awlad Hossain	SAVP & GB-Incharge	Bangabandhu Road Branch
12	3816	Mr. Rajesh Dey	SEO & GB-Incharge	Patherhat Branch
13	4653	Mr. Muhammad Hasan	SEO & GB-Incharge	Hathazari Branch
14	2104	Mr. A.B.M. Atiqur Rahman	AVP & GB-Incharge	Mohakhali Branch
15	0810	Ms. Farhana Islam	AVP & GB-Incharge	Mirpur Branch
16	0249	Mr. Md.Kamal Uddin Sarker	AVP & GB-Incharge	Gulshan Branch
17	1329	Ms. Kaniz Fatema	SEO & GB-Deputy Incharge	Uttara Branch
18	3116	Mr. Rajib Halder	Officer	Islampur Branch
19	0739	Mr. Mohammad Eleus Miah	AVP & GB-Incharge	Dania Branch
20	7700	Mr. Md. Barkat Ullah Pappu	Officer	Khulna Branch
21	3574	Mr. Jamil Ahmed	EO & GB-Incharge	Sylhet Branch
22	3326	Mr. Md. Rubayet Hossain	EO & GB-Incharge	Dhaka EPZ Branch
23	2092	Mr. Syed Mahbubur Rahman	EO	Board Bazar Branch
24	0307	Ms. Nasrin Akter	EO	Netaigonj Branch
25	0966	Mr. Md. Abul Kalam Azad	SEO	Bogura Branch
26	4093	Mr. Md. Afzalul Karim	SEO & GB-Incharge	Elephant Road Branch
27	0701	Mr. A. K. Khabir Uddin Akan	SEO	Barishal Branch
28	2120	Mr. Jalal Uddin Ahmed	SEO	Shimrail Branch
29	1103	Mr. Chandan Kanti Nath	EO & GB-Incharge	O.R. Nizam Road Branch
30	9832	Mr. Sajib Hossain	AO	Joypara Branch
31	9231	Mr. Md Mahmud Hussain	SO	Biswanath Branch
32	9301	Mr. Mohammad Shahinur Rahman	SO	Moulvibazar Branch
33	1069	Mr. Akramul Haque	AVP & GB-Incharge	Muradpur Branch
34	6420	Mr. Mohammad Ruman Ahmed	SO	Golapgonj Branch
35	1267	Mr. Nirmal Baisnab	SEO & GB-Incharge	Rajshahi Branch
36	2795	Mr. Md Nasrullah Khan	AVP & GB-Incharge	Nayabazar Branch
37	7200	Mr. Md. Tanvir Hossain	AO	Savar Bazar Branch
38	0727	Mr. Md. Nurul Islam	SEO & GB-Incharge	Gazipur Chowrasta Branch
39	5364	Mr. Ujjal Mallick	SEO & GB-Incharge	Imamgonj Branch
40	7739	Mr. Hriday Saha	AO	Feni Branch
41	3717	Mr. Md Kausar Alam Dewan	SO & GB-Incharge	Cumilla Branch
42	0708	Ms. Shahera Akter	AVP & GB-Incharge	Jubilee Road Branch
43	2879	Ms. Rina Akter	SEO & GB-Incharge	Kadamtoli Branch
44	5336	Mr. Md. Shafiqul Islam	Officer	Mirzapur Branch
45	3862	Mr. Mahbub Alam	Officer	Coxs Bazar Branch
46	3038	Mr. Abul Aman Chowdhury	EO	Lohagara Branch



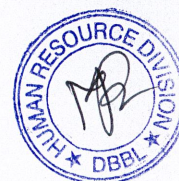
Sl.	ID	Name of Participants	Designation	Place of Posting
47	8176	Ms. Purbasha Mondal	SO	Bashundhara Branch
48	2910	Ms. Rokhsana Akter	SEO & GB-Incharge	Shyamoli Branch
49	7984	Mr. Md. Rawfur Rahaman	AO	Manikgonj Branch
50	1006	Mr. Prabash Kanti Das	SEO	Fatikchari Branch
51	4130	Mr. Md. Rohul Amin	EO	Konabari Branch
52	9685	Mr. Md. Abdus Samad	AO	Chowmuhan Branch
53	9409	Mr. Md. Shajidul Hossain	AO	Sonagazi Branch
54	9241	Mr. Md. Monjurul Islam	Officer & GB-Incharge	Goala Bazar Branch
55	6656	Mr. Md. Tasneem Zafar	SO	Khatungonj Branch
56	1101	Ms. Nazmunnahar Hira	AVP & GB-Incharge	Mymensingh Branch
57	8236	Mr. Md. Alaslami Naim	AO	Shahjampur Branch
58	6992	Mr. Tuhin Dhar	Officer	Beani Bazar Branch
59	9334	Mr. Md. Ruman Miah	SO	Chattak Branch
60	9438	Mr. Md. Riyajul Islam Riyad	AO	Bandura Branch
61	2885	Mr. Md. Rezaul Karim	SEO	Saidpur Branch
62	3940	Mr. Abu Sadat Md. Sayam	SEO	Rangpur Branch
63	8626	Mr. Md Saiduzzaman	AO	Jashore Branch
64	2580	Mr. Md. Hanifuzzaman Bhuiyan	AVP & GB-Incharge	Mirpur Circle-10 Branch
65	3887	Mr. Md. Raihan Sikdar	SO	Halishahar Branch
66	9790	Mr. Md. Ohiduzzaman Riyad	AO	Basurhat Branch
67	9225	Mr. Rubel Chandra Das	Officer	Sreemongal Branch
68	9408	Mr. Nazmul Hasan	AO	Kushtia Branch
69	4668	Mr. Md. Imam Hossain	SEO	Pabna Branch
70	3630	Mr. Md Shah Alam	Officer	Narsingdi Branch
71	0597	Mr. Mohammad Gazi Salauddin	SEO & GB-Incharge	Satmosjid Road Branch
72	9350	Mr. Theophil Sunny Tudu	AO	Dinajpur Branch
73	3568	Mr. Rupak Kanti Das	SO & GB-Incharge	Bhairab Branch
74	6795	Mr. Muhammad Masbah Uddin	Officer	Dagonbhuiyan Branch
75	7760	Mr. Md. Morshed Alam	AO	Gobindaganj Branch
76	8074	Ms. Priyanka Sharma	AO	Bhulta Branch
77	6675	Mr. Md Siful Islam	AO	Narayanganj BSCIC Branch
78	2266	Ms. Tripti Rani Shaha	EO	Rampura Branch
79	1805	Mr. Md Saddam Anower	SEO	Tongi Branch
80	7440	Mr. Simanta Kumar Saha	AO	Satkhira Branch
81	7444	Ms. Tania Akter	AO	Madaripur Branch
82	3859	Mr. Md Maidul Islam	EO	Shafipur SME/ Agriculture Branch
83	7751	Ms. Nura Jannat Jibu	AO	Dakshinkhan SME/ Agriculture Branch
84	9249	Mr. Satyabrata Chakraborty	Officer	Dhaka Dakshin SME/ Agriculture Branch
85	4215	Mr. Md Wahid Sohag	SO	Munshigonj Branch
86	9317	Mr. Nazrul Islam	EO	Habiganj Branch
87	3977	Mr. Mintu Kumar Das	AVP & GB-Incharge	Chittagong EPZ Branch
88	9663	Mr. Md.Nur-E-Alam	AO	Faridpur Branch
89	9178	Mr. A.F.M. Shabbir Ansary Sunny	SO	Shahjalal Uposhohor Branch
90	2775	Mr. Tanvir Ahmed	SEO & GB-Incharge	Bijoy Nagar Branch
91	7688	Mr. Md. Jabad Hossain	Officer	Rawzan SME/ Agriculture Branch
92	1262	Ms. Afsana Banu	SEO & GB-Incharge	Progoti Shoroni Branch
93	9344	Mr. Masud Karim	AO	Jhawtala SME/ Agriculture Branch
94	6987	Mr. Md. Shahadat Hussain Rana	Officer	Gobindaganj SME/ Agriculture Branch
95	7717	Mr. Md. Anwar Hossain	Officer	Tangail Branch
96	4259	Mr. Md Abu Bokor Siddik	Officer	Matuail Branch
97	9602	Mr. Symum Zaman Mouno	AO	Keraniganj Branch
98	8168	Ms. Nadira Parveen	SO	Sonargaon Janopad Branch
99	6799	Mr. Shahriar Rashid Shaheen	Officer	Digpait Branch
100	7590	Mr. Md. Mutabbir Hossain	SO & GB-Incharge	Amborkhana Branch



Sl.	ID	Name of Participants	Designation	Place of Posting
101	7130	Ms. Iffat Ara Jyoty	Officer	Ashkona Branch
102	7117	Mr. Bishwjit Chowdhury	SO	Borolekha Branch
103	8177	Mr. Shadman Saquib Afindi	SO	Sunamganj Branch
104	7753	Mr. Md. Jakir Hossain	AO	Pagla Branch
105	8068	Mr. Md- Juwel- Mia	AO	Jamalpur Branch
106	8064	Mr. Md. Jahid Hasan	AO	Naogaon Branch
107	3395	Mr. Md. Tofazzal Hossain	SEO & GB-Incharge	Vatara Branch
108	8633	Mr. Md Noman Sharif	AO	Laxmipur Branch
109	7703	Mr. Abdullah- Al -Maruf	Officer	Laksham Branch
110	1951	Mr. Subir Choudhury	AVP & GB-Incharge	Pallabi Branch
111	8093	Mr. Md. Mehedi Hasan	AO	Brahmanbaria Branch
112	7197	Mr. Md. Mahabub Hossain	AO	Mawna Branch
113	2590	Ms. Nazmun Naher	SEO	Uttarkhan Branch
114	3165	Ms. Monalisa Yesmin	EO	Mirer Bazar Branch
115	0644	Mr. Mohammed Abdul Halim	AVP	Ashulia Branch
116	9655	Mr. Md. Masum Billah	AO	Ruhitpur Branch
117	9508	Mr. Md. Imran Hossen	AO	Patuakhali Branch
118	9688	Mr. Diganta Broto Kar	AO	Panchagarh Branch
119	1723	Mr. Smaran Barua	SO	Chokoria Branch
120	9343	Mr. Md. Tufik Elahi	AO	Manda Branch
121	9484	Mr. Md. Abdul Karim	AO	Ati Bazar Branch
122	3147	Ms. Masuma Khanam	SO	Aminbazar Branch
123	8185	Mr. Md. Jahidul Islam	SO & GB-Incharge	Wari Branch
124	1902	Mr. Muhammad Shahjamal Mian	SEO	Sonargaon Branch
125	9401	Mr. Md. Moohsinul Islam	AO	Gouripur Branch
126	1239	Mr. Emamul Haque	AVP & GB-Incharge	Tejgaon Branch
127	7979	Mr. Md. Maniqur Rahman	AO	Jhenaidah Branch
128	7459	Mr. Md. Rubel Mia	AO	Gazipur Branch
129	8200	Mr. Md. Saidul Islam	AO	Abdullahpur Branch
130	9674	Mr. Md. Jahedul Islam	AO	Kishoreganj Branch
131	3213	Mr. Mehnaz Nahid	Officer	Sirajganj Branch
132	8247	Mr. Md. Shimul Hossen	AO	Kashinathpur Branch
133	8216	Mr. Sajon Kumar Biswas	AO	Kalampur Branch
134	9625	Mr. Kd. Towfiqur Rahman	AO	Monohardi Branch
135	2391	Mr. Mohammad Iqramul Islam	EO	Dumni Branch
136	9808	Mr. Md. Jaidul Islam	AO	Kapasias Branch
137	3150	Ms. Khandaker Farzana Rahman	EO	Elenga Branch
138	9758	Mr. Sabuj. Sarker	AO	Kaliganj Branch
139	2641	Mr. Mohammad Fuad Adnan	SEO	Chapai Nawabganj Branch
140	8203	Mr. Hasan Rabbi	AO	Netrokona Branch
141	2276	Mr. Abul Kalam Hazra	SO	Chandpur Branch
142	4337	Mr. Md. Rajibul Islam	Officer	Companiganj Branch
143	9782	Mr. Md. Injamal Islam	AO	Hemayetpur Branch
144	7211	Mr. Md. Raihanul Islam	AO	Zirabo Branch
145	3971	Mr. Hlachainu Marma	AVP & GB-Incharge	Gulshan Circle-1 Branch
146	1697	Mr. Abu Salah Mohammad Musa	EO	Kanchpur Branch
147	6826	Mr. Md. Masud Rana	AO	Joypurhat Branch
148	8196	Mr. Md. Rakibul Hasan	AO	Velanagar Branch
149	6779	Mr. Yousuf Kakon	Officer	Maijdee Court Branch
150	9352	Mr. Md. Nazmus Sakib	AO	Chuadanga Branch
151	9448	Mr. Touhid Ahmed	AO	Ashuganj Branch
152	3643	Mr. Amal Krishna Das	Officer	Modonpur Branch
153	8251	Mr. Md. Zahir Hossain Gazi	AO	Araihazar Branch
154	0931	Mr. Md. Sohel Rana	AVP	Panthapath Branch



Sl.	ID	Name of Participants	Designation	Place of Posting
155	8717	Mr. Md. Refat Hosen	AO	Rajbari Branch
156	7712	Mr. Wasiquil Islam	Officer	Aganagar Branch
157	0324	Mr. Md. Nazrul Islam	SEO & GB-Incharge	Mohammadpur Branch
158	8040	Mr. Sulaiman Kabir	AO	Masterbari Branch
159	3731	Mr. Uttam Sutar	EO	Hasnabad Branch
160	3051	Mr. Md. Repon Hossain	EO	Singair Branch
161	2377	Mr. Abul Khair Md. Farhad Hossain	EO	Kurigram Branch
162	9823	Mr. Md. Sadly Hasan	AO	Thakurgaon Branch
163	9757	Mr. Abdullah -Al- Jubaid	AO	Pirojpur Branch
164	6833	Mr. Md. Rakib Hasan Pushon	Officer	Bhuigar Branch
165	7711	Mr. Anisuz Zaman Sheikh	Officer	Gopalganj Branch
166	7758	Mr. Md. Rafsan Jani Rafu	AO	Magura Branch
167	3322	Mr. Abu Hannan Md. Mintu	EO	Natore Branch
168	9445	Mr. Md. Enamul Haque	AO	Benapole Branch
169	8646	Mr. Md Shakil Choudhory	AO	Savar Palli Bidyut Branch
170	8240	Mr. Merajul Mobin	AO	Nawabgonj Branch
171	9232	Mr. Mirza Sirajul Alam	AO	Aushkandi Branch
172	8140	Mr. Suman Kumar Boumik	AO	Mainamati Branch
173	2409	Mr. Md. Jahidul Islam	EO	New Market Branch
174	2753	Mr. Md. Farhadul Islam	AVP & GB-Incharge	Corporate Branch
175	9641	Mr. Md. Redwanur Rahaman	AO	Ashulia Bazar Branch
176	2629	Mr. Md. Harun Or Rashid	EO	Gaibandha Branch
177	9801	Mr. Choyon Mahamud	AO	Bagerhat Branch
178	7208	Mr. Ali Hossain	AO	Bagher Bazar Branch
179	8048	Mr. Md. Abdul Hannan	AO	Seed Store Bazar Branch
180	8725	Mr. Mehedi Hasan	AO	Bhola Branch
181	8692	Mr. Mehedi Hasan	AO	Narail Branch
182	9807	Mr. Md. Muntasir Mamun	AO	Gorai Branch
183	3580	Mr. Mohammed Zahid Hussain	EO & GB-Incharge	Moghbazar Branch
184	6774	Mr. Md. Sajedur Rahman	Officer	Kamarpara Branch
185	5138	Ms. Mahmuda Ali	Officer	Aziznagar Branch
186	9309	Mr. Md. Rownokul Islam	SO	Dakshin Surma Branch
187	7129	Mr. Md. Saydur Rahman	Officer	Meherpur Branch
188	9250	Mr. Shah Md. Abdul Wadud	Officer	Noapara Branch
189	1265	Mr. Md. Nasir Uddin	SEO	Khilgaon Branch
190	3842	Mr. Mehedee Al Jakaria	SO	Baraipara Branch
191	3997	Mr. Rezaul Islam	SO	Lalmonirhat Branch
192	8710	Mr. Nasirul	AO	Jhalakathi Branch
193	7134	Mr. Md. Mahfuzur Rohman	Officer	Sherpur Branch
194	8721	Mr. Rafiqul Islam	AO	Nayanpur Bazar Branch
195	6664	Mr. Md. Mahfuzar Rahman	EO	Joina Bazar Branch
196	9298	Mr. Harun Islam	Officer	Sylhet Islampur Branch
197	0758	Mr. Abdullah Al Mamun	EO	Ibrahimpur Branch
198	9348	Mr. Sajib Khan	AO	Shariatpur Branch
199	8232	Mr. Md. Emran Ali	AO	Nilphamari Branch
200	2563	Mr. Murad Al Reza	SEO	Banasree Branch
201	9615	Mr. Tapash Barua Joy	AO	Banti Bazar Branch
202	9701	Mr. Yunus Ali	AO	Dholaikhal Branch
203	8275	Mr. Md. Hanif	AO	Bandarban Branch
204	9819	Mr. Md Nayeemur Rahman	AO	Kalatia Branch
205	9714	Mr. Sakib Mahmood	AO	Shewrapara Branch
206	7745	Mr. Md. Minul Islam	AO	Borguna Branch
207	7746	Mr. Md. Mahmudul Hasan	AO	Daulatpur Branch
208	4201	Ms. Samiha Sultana	EO	Bangabandhu Avenue Branch



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209	9627	Mr. Md Hasib Bin Shaharia	AO	Nimtola Branch
210	3208	Mr. Mohammad Murad Hossain	SO	Norsinghpur Branch
211	6782	Mr. Abdullah Al Nahid	Officer	Bormi Bazar Branch
212	9523	Mr. Bibhuti Bhusan Das	SO	Tuker Bazar Branch
213	9636	Mr. Md. Mohtasim	AO	Khagrachari Branch
214	8588	Mr. Md. Ismail Hossain	AO	College Gate Branch
215	8235	Mr. Md. Dider Khan	AO	Mymensingh Station Road Branch
216	9377	Mr. Md. Sujan Miah	AO	Rajendrapur Bazar Branch
217	8034	Mr. Mintu Chakma	AO	Rangamati Branch
218	2101	Ms. Tanvee Haque	AVP	Rabindra Sarani Branch
219	9769	Mr. Md. Zakerul Islam	AO	Mouchak Branch
220	7210	Mr. Fakir Md. Fahadur Rahman	AO	Monipur Bazar Branch
221	8706	Mr. Md. Sajedur Rahman	AO	Kathgora Bazar Branch
222	2728	Mr. Md. Kamrul Hasan	EO	Shibu Market Branch
223	6747	Mr. Md. Shafiqul Islam	SEO	Indira Road Branch
224	6814	Ms. Humaira Akter Shova	AO	Lamabazar Branch
225	9705	Mr. Md. Shafiqul Haque Showrov	AO	Bandar Branch
226	3649	Mr. Shujan Kumar Kundu	EO	Gulshan Avenue Branch
227	4506	Mr. Solyman Siddique	AO	Signboard Branch
228	3860	Mr. Mohammad Danish Miah	SO	Kanchan Bazar Branch
229	6240	Mr. Md. Arifur Rahman	Officer	Panchabati Branch
230	3753	Mr. Ashik Aziz	SEO	Banani-11 Branch
231	3083	Mr. Niranjan Saha	EO	New Eskaton Branch
232	6805	Mr. Mohammad Sumon Ahmed	Officer	Dhanbari Branch
233	9477	Mr. Md. Shaheen Alam	AO	Gazipura Branch
234	9503	Mr. Md. Rubel Islam	AO	Kaliakoir Branch
235	9446	Mr. M. A. Rayhan Sazal	AO	Boro Bazar Branch
236	7743	Mr. Habibur Rahman	AO	Murapara Branch
237	3151	Mr. Anowar Hossain Chowdhury	SO	Lalbagh Branch
238	0995	Mr. Md. Hasanurzzman	SEO & GB-Incharge	Green Road Branch
239	3869	Mr. Md. Rezaul Karim	Officer	Zirani Bazar Branch
240	5896	Mr. Md. Zahidul Haque	SO	Dhap Branch
241	4675	Mr. S.M.M.A. Mohith	Officer	Panchdona Branch
242	6418	Mr. Mohammad Mahmudul Karim	Officer	Jagannathpur Branch

