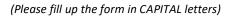
## PREPAID CARD APPLICATION FORM





APPLICANT INFORMATION													
Name of Applicant:													
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Father's Name: Mother's Name:													
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Type of ID: □ National ID □ Passport □Other ID (Please mention details):  NID No: Passport No: Passport Expiry Date													
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☐ Agent Ban☐ Rocket Ac.		usPay Wallet N	NO:	Ac. No: Credit Card No:									
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Source of ☐ Salary ☐ Business ☐ Rent ☐ Other (Please mention): Income/Fund ☐ Own Income ☐ Guardian's/Parent's Income													
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DECLARATION	ON															
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Document Checklist:  □ Filled up Application Form □ Applicant's Photo □ Applicant's NID Copy □ Applicant's Passport Copy (If Applicable)					ble)		l Other l Nomi	Valid I	opy (If A D Copy IID Copy NID Cop	(If App I (If Ap <sub>l</sub>	licable) olicable	)				
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## **DBBL Prepaid Card Terms & Conditions**

- "The DBBL VISA/MasterCard/UnionPay/JCB/Diners Club Card Prepaid Card" will be known as valid DBBL Prepaid Card issued to applicants signed below to
  avail services related to drawing cash from ATMs and/or to purchases from merchants with electronic Point of Sale (POS) terminal displaying DBBL
  VISA/MasterCard/UnionPay/JCB/Diners Club logo.
- Here "The Bank" refers to Dutch-Bangla Bank Ltd.
- 3. DBBL Prepaid Gift card will be valid only in People's republic of Bangladesh, DBBL Prepaid Travel Card will be valid all over the world except the People's Republic of Bangladesh and DBBL Prepaid HAJJ card will be valid only in Kingdom of Saudi Arabia.
- 4. DBBL Prepaid Cards are valid for electronic use only.
- 5. The Personal Identification Number (PIN) for this Pre-Paid card will be provided by DBBL.
- 6. "Merchant Establishment" means the authorized establishment within which the authorized member of the "VISA/MasterCard/UnionPay/JCB/Diners Club International" has entered into agreement for honoring the "VISA/MasterCard/UnionPay/JCB/Diners Club Card" upon proper presentation
- 7. The recipient of the card will be known as the cardholder and he/she will be the user of the card
- 8. "Card Account" means the account which is maintained by DBBL in the name of the cardholder. Unless written complaints are made within thirty days of supposed errors and/or omissions, the entries made by DBBL in respect of the card account will be judged as valid, genuine and final.
- 9. DBBL Prepaid travel card will be issued to traveler (individual resident Bangladesh Nationals) to meet the expenses of the traveler in abroad foreign exchange entitlement fixed for each individual. This entitlement is followed by Bangladesh Bank guideline.
- 10. DBBL Prepaid Hajj card will be issued to intending pilgrims (individual resident Bangladesh nationals) and/ or Hajj Agencies to meet the expenses of the pilgrims in Saudi Arabia against foreign exchange entitlement fixed for each individual. This entitlement is fixed by Bangladesh government each year.
- 11. Unused balance (if any) shall be encashed into taka subject to application of the cardholder and the card will be invalidated.
- 12. All variants of DBBL Prepaid Card will be the property of DBBL at all times.
- 13. Upon receipt of the card, the recipient will put his/her signature on the designated space on the reverse side of the card.
- 14. The card is not transferable by the user.
- 15. If the information provided to DBBL during the initial application for the card is falsified, the bank unconditionally reserves the right to seize/cancel the card.
- 16. In the event that DBBL instructs the cardholder to furnish his/her up-to-date financial details, the cardholder shall be obliged to do so unconditionally.
- 17. When the validity of the DBBL Prepaid Card becomes null and void due to cancellation by DBBL, the cardholder shall be obliged to return the card to the cards division of DBBL within seven working days of the date of receiving the notice of such cancellation.
- 18. Any attempt to use the card even after the notice of cancellation or withdrawal of facilities will be treated as fraudulent activity. DBBL reserves the right to bring charges against any such individual user.
- 19. DBBL reserves the right to renew the card entirely at it's own discretion and can refuse the same without assigning any reason whatsoever.
- 20. DBBL reserves the right to discontinue in providing the services that is associated with VISA/MasterCard/UnionPay/JCB/Diners Club logo with the card.
- 21. Unless renewed, this agreement and the card that is issued under this agreement will expire on the expiry date that is mentioned on the front side of the card.
- 22. If the card is stolen or lost, the cardholder on his/her own initiative should immediately inform the bank by telephone/facsimile/ electronic mail or in person.
- 23. Any such cost that might be incurred for communicating the loss through electronic or print media or through other means, would be borne by cardholder.
- 24. Issuance fee for duplicate card may be charged by DBBL. Duplicate card may be issued only after the bank is fully satisfied with all the necessary formalities and security issues.
- 25. Subject to proper presentation of the card to merchant establishments and proper functioning of the technical parameters, the card will be honored.
- 26. In the event that any merchant establishment fails to honor the card DBBL will not be held liable in any manner.
- 27. DBBL in no way will be responsible for any defective merchandise purchased or service availed by the cardholder from any merchant establishment. It is solely the cardholder's responsibility to resolve any dispute with the merchant establishments or realize claims, if any, from the merchant establishment. Under no circumstances DBBL will be involved in this process. However it is cardholder's responsibility to pay all dues for using this card.
- 28. In the event of air ticket purchases separate debit and credit transaction will take place. The cardholder must pay the charges incurred during the purchasing of ticket even if the ticket is subsequently cancelled. After deducting the service charge and cancellation fee, charged by the ticketing agency, DBBL may refund the rest amount.
- 29. DBBL may charge the cardholder for any special service that may be offered to the cardholder from time to time.
- 30. Any sales slip that has the signature of the cardholder will be final proof of the charges recorded therein as incurred by none other than the cardholder himself/herself.
- 31. DBBL will not provide any charge slip to the cardholder. It is the sole responsibility of the cardholder to collect the cardholder's copy of the sales slip from the merchant establishment after any such transactions.
- 32. The cardholder is hereby requested to patiently co-operate in case the merchant establishment needs more time to get authorization from DBBL. These added security measures are taken to safe guard the interest of the valued cardholder.
- 33. Service charge may be charged for cash withdrawal and other services
- 34. Cardholders will be allowed to reload as and when they wish, but total spending limit will not exceed the pre-loaded amount.
- 35. All fees and charges that may be incurred from the card will be debited from the card account
- 36. Any fee such as joining fee or reload fee that has already been, cleared may not be claimed for reimbursement.
- 37. DBBL will not provide any statement on the card account. However, the cardholder may get the same by paying the applicable fee.
- 38. The terms and conditions, fees and charges and all other information regarding the usage of the DBBL Pre-paid cards are subject to change without any prior notice at the sole discretion of DBBL.
- 39. All disputes are subject to justification of courts of law in Bangladesh only.
- 40. In case of any act of God, war, riot, civil disturbance, charges in the prevailing law upon which DBBL has no control, and when any such cases make it impossible for DBBL to abide by this agreement, DBBL reserve the right to terminate this agreement prior to its expiry without assigning any reason whatsoever.
- 41. It is the sole responsibility of the cardholder to keep safe the card and also not to disclose the Personal Identification Number (PIN) of the card to others. DBBL shall not be held liable for any misuse of the card.
- 42. The cardholder should keep all card related information confidential to ensure the security of the card.
- 43. No interest or profit will be' credited to the cardholder's account with respect to the available balance on his/her card Account.