

AIR ASTRA Discount Offer for Dutch-Bangla Bank Cards

Frequently Asked Question (FAQ)

- **What is the Campaign offer?**
 - 10% discount for All Dutch-Bangla Bank (DBBL) Cardholders (Debit, Credit and Prepaid) on base fare at selected domestic routes while purchasing air tickets from nominated AIR ASTRA Sales Offices.
- **What is the campaign duration?**
 - The sales period of this campaign would be valid till 14th December, 2024. However, DBBL and/or AIR ASTRA reserve the right to extend or withdraw the offer, or modify or change the offer at any time without the prior notice.
- **What is the discount modality?**
 - The mentioned discount is applicable on regular market fare, not on any Promotional fare which could be floated by AIR ASTRA time to time. Discount is applicable on the base Air Fare of Parents, Spouse & Children passengers only. No discount will be offered on taxes & other charges. Any associated VAT, Surcharges & Govt. Taxes will be paid by the cardholder.
- **Who are eligible for this offer?**
 - All DBBL Nexus Debit, Credit & Prepaid Cardholders are eligible for this offer.
- **Is there any restriction for purchasing tickets?**
 - DBBL Debit, Credit and Prepaid Cardholders can purchase maximum 06 tickets (Parents, Spouse & Children) in a single transaction. Cardholder has to be one of the travelling partners under this discount campaign. No discount would be provided if s/he would like to buy tickets for others in case s/he is not travelling.
- **Is the offer applicable for all platforms?**
 - No. Offer is only applicable for POS payment by using DBBL Cards at nominated **AIR ASTRA** Sales Offices.
- **All AIR ASTRA Sales Office is available in this Campaign?**
 - No. Cardholders need to purchase air tickets from nominated **AIR ASTRA** City Sales Offices.
- **What is the refund / Date changing policy?**
 - Ticket is Totally Non-Refundable. Date Change is allowed as per policy of **AIR ASTRA**. In case of reissue, no further discount will be given.
- **Which destinations are nominated for this Campaign?**
 - Route details of **AIR ASTRA** for this Campaign is shared below-

SL	Routes
1	DHAKA-CHATTOGRAM & Vice Versa
2	DHAKA-COX'S BAZAR & Vice Versa
3	DHAKA-SAIDPUR & Vice Versa

- **Which sales outlets are nominated for this Campaign?**
 - Sales outlet details of **AIR ASTRA** for this Campaign is given below-
 - 1. **Dhaka Airport**
Domestic Terminal, HSIA
 - 2. **Uttara Sales Office**
Nandan Tulip, House-44, Road-18, Sector-3, Uttara, Dhaka
 - 3. **Chattogram Airport**
Airport Sales Office, Shah Amanat International Airport
 - 4. **Agrabad Sales Office**
Makkah Madina Trade Centre, Sabdar Ali, Agrabad C/A, Chattogram
 - 5. **Cox's Bazar Airport**
Airport Check in Counter, Cox's Bazar Airport
 - 6. **Rangpur Sales Office**
Caspia the Homes, Cantonment Road, Opposite of Circuit House, Rangpur
 - 7. **Syhlet Sales Office**
Airport Sales Office, Osmani International Airport

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