

Firsttrip “Ramadan Domestic Flight Campaign” Offer 2025

Frequently Asked Question (FAQ)

1. What is the campaign offer?

Ans: Dutch-Bangla Bank Nexus Credit and Prepaid Cardholders purchasing domestic air tickets from Firsttrip App or www.firsttrip.com during the campaign period will enjoy up to 18% discount.

3. What is the campaign period?

Ans: The campaign is valid till March 30, 2025.

4. Is there a specific travel period for this offer?

Ans: No, there is no specific travel period. Customer can purchase tickets during the campaign period for any available domestic destinations or travel dates.

5. How can customer avail the discount?

Ans: To avail the discount, book a domestic flight on Firsttrip App or www.firsttrip.com. At checkout, enter the coupon code: FTFlyDOM and complete the payment using Dutch-Bangla Bank Nexus Credit and Prepaid cards.

6. Can customer avail the discount multiple times?

Ans: Yes, there is no limit. Customers can enjoy the discount multiple times during the campaign period.

7. Can customer book a ticket for someone else using this offer?

Ans: Yes, Customer can purchase tickets for someone else, provided that the payment is made using Dutch-Bangla Bank Nexus Credit and Prepaid.

8. Can customer combine this discount with other promotions?

Ans: No, this offer cannot be combined with any other promotions or discounts.

9. Is the discount applicable on total fare?

Ans: No, the discount is applicable on base fare of domestic air tickets only.

10. What happens if customer cancel booking?

Ans: If Customer cancel booking, standard airline and Firsttrip cancellation policies will be applied. However, the discounted amount is non-refundable.

11. Can customer modify the booking after availing discount?

Ans: Yes, customer can modify booking, but additional charges will apply as per the airline's fare rules. The discount amount will not be re-applied to the modified booking.

12. What if customer forget to apply the promo code?

Ans: The discount will only be applied if the correct promo code: FTFlyDOM is entered at checkout. Discounts cannot be applied after booking.

13. Will flight prices change?

Ans: Yes, airfares are subject to change based on airline policies and availability.

14. Can Firsttrip cancel customer's discount?

Ans: If any transaction is suspected of misusing the campaign benefit, Firsttrip reserves the right to cancel the discount without prior notice.

15. Where should customer contact for any issues related to the discount?

Ans: Contact number: +8809613-131415

Email: ask@firsttrip.com

Messenger: <https://m.me/firsttripbd>

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