

Mastercard Star Cineplex Exclusive Discount Campaign 2025

Frequently Asked Questions (FAQs)

1. **What is the Mastercard–Star Cineplex Exclusive Discount Campaign 2025?**

Ans: This is a special Eid-ul-Adha campaign brought to you by Mastercard in collaboration with Star Cineplex. During the campaign period, Mastercard Credit Cardholders can enjoy 10% instant discount on movie ticket purchases made through the Star Cineplex website, by saving and using their Mastercard Credit Card.

2. **Who is eligible for this offer?**

Ans:

- The offer is valid only for Mastercard Credit Cardholders issued by any issuing bank in Bangladesh.
- The card must be saved and used on the official Star Cineplex online ticketing platform - <https://www.cineplexbd.com/>
- Only online purchases qualify for the discount

3. **What is the campaign period?**

Ans: The campaign is valid till **15th June 2025.**

4. **How much discount will customer get?**

Ans:

- Customer will receive a **10% instant discount** on eligible transactions.
- The maximum discount per transaction is **BDT 100.**
- To be eligible, your minimum transaction value must be **BDT 1,000.**

5. **How does customer avail the discount?**

Ans:

- Visit the Star Cineplex official website. - <https://www.cineplexbd.com/>
- Purchase your movie ticket(s) by saving your Mastercard Credit Card on the platform
- The discount will be applied automatically at checkout.

***only discount saved credit card will be eligible for the discount.

6. **Are partial payments eligible for the discount?**

Ans: No. The entire payment must be made using a Mastercard Credit Card. Partial payment using other cards or payment methods will not be eligible.

7. **Can customer combine this offer with other promotions or discounts?**

Ans: No. This offer cannot be combined with any other promotional offers, discounts, or vouchers.

8. **How many times can customer avail this offer?**

Ans: Each Mastercard Credit Cardholder can avail the discount once during the campaign period, provided the minimum spend is BDT 1,000. The maximum discount per transaction is BDT 100.

9. **Where can customer use this offer?**

Ans: This offer is valid only for ticket purchases made on the official Star Cineplex website. Purchases at counters or third-party platforms are not eligible.

10. **What if there is a technical issue during my transaction?**

Ans: Mastercard and Star Cineplex are not responsible for any transaction issues or delays caused by the card-issuing banks. Please contact your bank directly if such an issue occurs.

11. **Will customer get any discount with cash purchase?**

Ans: No, cash purchases will not be eligible for discounts. You can only avail these wonderful discounts when you use your Mastercard.