

Dutch-Bangla Bank Mega Award Campaign for Ramadan 2025 Frequently Asked Question (FAQ)

1. What is the Campaign offer?

Answer: Top 25 Dutch-Bangla Bank Nexus Debit, Credit and Prepaid Cardholders will be eligible for Mega Awards. Each winner will get free Dhaka-Cox's Bazar-Dhaka Couple Air Ticket with One Night Stay at selected luxurious Hotel/Resort.

2. What is the campaign duration?

Answer: Offer is valid from 1st Ramadan, 2025 to last day of Ramadan, 2025. However, Bank reserves the right to extend or withdraw the offer, or modify or change the offer at any time without prior notice and responsibilities.

3. Who are eligible for this offer?

Answer: All Dutch-Bangla Bank Nexus Debit, Credit and Prepaid Cardholders are eligible for this offer.

4. Is there any transaction category restriction?

Answer: Yes, offer is applicable for POS, QR and ecommerce (except add money and fund transfer) transactions only.

5. Is there any minimum transaction amount requirement to be eligible for this offer? Answer: No, there is no minimum transaction amount requirement to be eligible for this offer.

6. Which transactions will be considered in this campaign?

Answer: Only retail transactions will be considered for this campaign and Dutch Bangla Bank reserves the rights to disallow any transaction performed for commercial purposes.

7. What are the winning criteria for the campaign?

Answer: Winner will be selected by the transaction volume (Total amount by Nexus Debit, Credit and Prepaid card). In case of identical volume, number of transactions will be considered for selecting the winner.

8. Who will select the winner?

Answer: Dutch-Bangla Bank will reserves the sole right to select the winners.

9. When the winners will be announced?

Answer: After completion of the campaign, Dutch-Bangla Bank will announce the winner's name.

10. Is the Mega Award (Couple Air Ticket + Hotel) Schedule flexible?

Answer: No, there will be a time limit to avail the offer & Dutch-Bangla Bank will confirm to the Winner while handing over the Mega Awards.

11. What is the Hotel / Resort/ Airlines name?

Answer: Dutch-Bangla Bank will confirm the Winner while handing over the Mega Award.