

Firsttrip “Ramadan International Flight Campaign” Offer 2025

Frequently Asked Question (FAQ)

1. What is the campaign offer?

Ans: Dutch-Bangla Bank Nexus Credit and Prepaid Cardholders can enjoy Flat BDT 2025 discount on base fare above BDT 25,000 on international flights booking through Firsttrip Mobile App or www.firsttrip.com.

2. What is the campaign period?

Ans: The campaign is valid till March 30, 2025.

3. Is there a specific travel period for this offer?

Ans: No, there is no specific travel period. Customer can purchase tickets during the campaign period for any available international destinations or travel dates.

4. How can customer avail the discount?

Ans: To avail of the discount, book an international flight on Firsttrip App or www.firsttrip.com where the base fare exceeds BDT 25,000. At checkout, enter the coupon code: "FTINT2025" and complete the payment using Dutch-Bangla Bank Nexus Credit and Prepaid card.

5. Is there a limit on how many times I can use this discount?

Ans: No, there is no limit on how many times a customer can avail this offer.

6. Can customer book a ticket for someone else using this offer?

Ans: No, the cardholder must be in the PNR to travel to avail this offer.

7. Can customer combine this discount with other promotions?

Ans: No, this offer cannot be combined with any other promotions or discounts.

8. Is the discount applicable on total fare?

Ans: No, the discount is applicable on base fare of domestic air tickets only.

9. What happens if customer cancel booking?

Ans: If Customer cancel booking, standard airline and Firsttrip cancellation policies will be applied. However, the discounted amount is non-refundable.

10. Can customer modify the booking after availing discount?

Ans: Yes, customer can modify booking, but additional charges will apply as per the airline’s fare rules. The discount amount will not be re-applied to the modified booking.

11. What if customer forget to apply the promo code?

Ans: The discount will only be applied if the correct promo code: FTINT2025 is entered at checkout. Discounts cannot be applied retroactively after booking.

12. Will flight prices change?

Ans: Yes, airfares are subject to change based on airline policies and availability.

13. Can Firsttrip cancel customer's discount?

Ans: If any transaction is suspected of misusing the campaign benefit, Firsttrip reserves the right to cancel the discount without prior notice.

14. Are taxes and surcharges included in the discount?

Ans: The discount only applies to the base fare of the air ticket. Taxes and surcharges are not part of the discount and may change with or without prior notice from the airline/authority.

15. Where should customer contact for any issues related to the discount?

Ans: Contact number: +8809613-131415
Email: ask@firsttrip.com
Messenger: <https://m.me/firsttripbd>

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