

## VISA Spend and Win Offer

### Frequently Asked Question (FAQ)

#### 1. What is the campaign offer?

**Ans:** Spend with your Dutch-Bangla Bank Nexus VISA Credit, Debit and Prepaid card and get a chance to win foodpanda voucher(s) worth BDT 15,000.

#### 2. What is the campaign period?

**Ans:** The campaign is valid till May 31, 2025.

#### 3. What is the transaction criteria to be eligible for this campaign?

**Ans:** To be eligible for this offer, customers need to use their VISA Credit, Debit or prepaid card at least twenty (20) eligible transactions each with a minimum value of 500 BDT or more, along with reaching a minimum spends threshold of 100,000 BDT.

The value of every single eligible transaction must be a minimum of BDT 500. Cumulative value of multiple transactions to arrive at a 500 BDT spend will not be considered.

#### 4. Who are eligible to participate in this campaign?

**Ans:** All Dutch-Bangla Bank Nexus VISA Credit, Debit and Prepaid cardholders are eligible for this offer.

#### 5. What types of transaction are eligible in this campaign?

**Ans:** Only eligible transactions with minimum transaction value of 500 BDT will be considered for calculating the overall spends achieved during this campaign period. An Eligible Transaction for this offer is:

- A Visa Net processed (i.e. Off-us) transaction, that was done in Bangladesh (domestic transaction) or abroad (International or cross-border transaction)
- It can be a swipe/dip/Tap transaction done at a Merchant POS terminal or an online/e-Commerce transaction or an ATM withdrawal transaction done abroad (Outside of Bangladesh)
- Transactions that are done outside of Bangladesh can be in any transaction currency. As long as the transaction amount converted into BDT is a minimum 500 BDT or more, then, such a transaction shall be considered eligible
- An eligible transaction must be successfully settled with no partial/full refund or cancellation or dispute raised on the same.
- Just to avoid any confusion, an ATM withdrawal transaction done within Bangladesh will not be considered as an eligible transaction

#### 6. How can customer claim foodpanda voucher(s) if they have satisfied the qualifying criteria under this promotion?

**Ans:** To claim voucher please log in through this link: <https://visabdspecialpromo.poshvine.com/>

#### 7. When should customer log in to the portal for their voucher after full filling the transaction criteria?

**Ans:** If customer satisfied the qualifying criteria for 'Spend & Win' offer and as per Visa's leaderboard calculations and qualify as one of the Top 100 spenders, then his/her voucher will be ready to be claimed in 20 days from the end-of Promotion date i.e. 20th June 2025.

**For more details,** please go through this link: [bd.visa.com/en\\_bd/pay-with-visa/festiveseasonoffer.html](https://bd.visa.com/en_bd/pay-with-visa/festiveseasonoffer.html)

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