

## VISA TAP and Win Offer

### Frequently Asked Question (FAQ)

#### 1. What is the campaign offer?

**Ans:** Tap your Dutch-Bangla Bank Nexus VISA Credit, Debit and Prepaid card at any Merchant POS terminal at least for fifteen (15) or more transaction and get BDT 500 worth foodpanda voucher.

#### 2. What is the campaign period?

**Ans:** The campaign is valid till May 31, 2025.

#### 3. What is the minimum single transaction value?

**Ans:** The value of every single Tap transaction must be a minimum of BDT 500. Customers cannot club the value of multiple transactions to arrive at a 500 BDT spend.

#### 4. Who are eligible to participate in this campaign?

**Ans:** All Dutch-Bangla Bank Nexus VISA Credit, Debit and Prepaid cardholders are eligible for this offer.

#### 5. What types of transaction are eligible in this campaign?

**Ans:** Not all transactions done by a customer can be considered eligible for this offer. An Eligible Transaction for this offer is:

- A Visa Net processed (i.e. Off-us) Tap transaction i.e. Contactless transaction, that was done in Bangladesh (domestic transaction) or abroad (International or cross-border transaction) at any Merchant POS Terminal
- In case if a Tap (Contactless) transaction is done outside Bangladesh, then, it can be in any transaction currency. As long as the transaction amount converted into BDT is a minimum 500 BDT or more, then, such a transaction shall be considered eligible
- An eligible transaction must be successfully settled with no partial/full refund or cancellation or dispute raised on the same.
- Just to avoid any confusion, irrespective of whether a transaction is done within or outside Bangladesh, the following transactions will NOT be considered as Eligible Transactions. Any ATM withdrawal transaction, any online/e-commerce transaction and any Card transaction done by swiping or dipping your Card at the Merchant POS Terminal will not be considered as an eligible transaction for this offer

#### 6. How can customer claim foodpanda voucher(s) if they have satisfied the qualifying criteria under this promotion?

**Ans:** To claim voucher please log in through this link: <https://visabdspecialpromo.poshvine.com/>

#### 7. When should customer log in to the portal for their voucher after full filling the transaction criteria?

**Ans:** If customer satisfied the qualifying criteria for 'Tap & Win' offer then voucher will be ready to be claimed in the next 20 days of performing the last eligible transaction.

**For example:** If customer performs minimum 15 eligible transactions, each worth minimum BDT 500 with the 15th eligible transaction done on 14th April 2025 which made customer qualify for 'Tap to Win' offer (for BDT 500 worth foodpanda voucher). Then, voucher will be ready to be claimed on 4th May 2025 onwards. Customer can log into the "Claim voucher" portal anytime between 4th May 2025 till 20th July 2025 (both days included).

**For more details,** please go through this link: [bd.visa.com/en\\_bd/pay-with-visa/festiveseasonoffer.html](https://bd.visa.com/en_bd/pay-with-visa/festiveseasonoffer.html)