

Install and Use Software Token Generator in Smart Devices

If you are registered for Software Token, the software for generating the token code can be either installed in any hand handled smart devices running on Android or iOS.

If you are a Smart Device User, then please review section –

1. Install Token Generator Software in Smart Devices
 - a. Steps to install RSA token generator software in Android enabled device
 - b. Steps to install RSA token generator software in iOS enabled device (iPhone)
2. How to Set PIN for the first time
3. How to Generate Passcode

Install Token Generator Software in Smart Devices

If you want to install the software token generator in your smart devices like Android enabled phone/tablets, iPhone/iPad etc., please follow the steps below. To use software token, you need to have STDID file and token generator software from RSA installed in your smart devices.

Steps to install RSA token generator software in Android enabled device

1. Download and install RSA software on your device from this [link](#). You need to select the correct installation file based on your smart devices. If you are using Android enabled Phone/Tablets, you can download from this [link](#) or search for "RSA SecureID" in Google Play (Android Market). Once App is installed, you will see a screen as shown below:



2. Now, check your mail (the one you used during registration process). If you didn't get any such mail, please contact with our 24x7 customer care number 16216.
 - a. Click on the link provided inside the email. It will prompt to select through which you want to open the link, tap Open in "RSA SecureID" and this will complete the importing process of the STDID.
 - b. After installing your token, delete the e-mail containing the token file link.
3. Your RSA token generator apps installation is complete. Hold on! Before you proceed, you need to set the PIN to use in Internet Banking application during transaction time. Please follow the steps described in section - How to Set PIN for the first time

Steps to install RSA token generator software in iOS enabled device (iPhone)

1. Download and install RSA software on your device from this [link](#). You need to select the correct installation file based on your smart devices. Or search for "RSA SecureID" in your AppStore. Once Apps are installed, you will see a screen as shown below:



2. Now, check your mail (the one you used during registration process) in your device Mail Program (Please note that, if you open the mail from external mail client like G-Mail, Yahoo mail, etc., you may not get the expected functionality)
 - a. In your device Mail Program, open the e-mail containing the Token file attachment
 - b. On iPhone device running iOS4.0.x, press and hold the e-mail attachment until a menu is displayed.
 - c. Tap Open in “RSA SecureID”. Your token is installed, and the application starts
 - d. After installing your token, delete the e-mail containing the token file attachment.

3. Your RSA token generator apps installation is complete. Hold on! Before you proceed, you need to set the PIN to use in Internet Banking application during transaction time. Please follow the steps described in section - How to Set PIN for the first time

How to Set PIN for the first time

If you are a first time user and you are done with installation of the RSA token generator apps in your smart devices, you need to set the PIN. This is only required if you are registered with either Hardware or Software Token. For SMS Token, you don't need to set any PIN.

Steps to set PIN for the first time for Software Token:

1. Launch the RSA SecureID apps from your smart devices. Since you are a first time user, do not enter any value in the “Enter PIN:” field, instead just click on “Enter” button as shown in the figure below:



For Android Device



For iPhone

2. On clicking the icon, the software will generate a Tokencode as shown below. You will see a down counter which indicates the life time of the Tokencode. If you fail to use this Tokencode, please click “Enter” again to re-generate a new Tokencode This Tokencode will be used for changing PIN (for the first time only) through Internet Banking application.

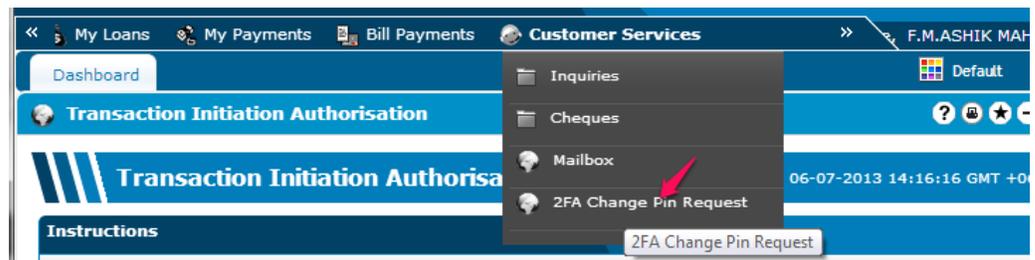


For Android Device



For iPhone

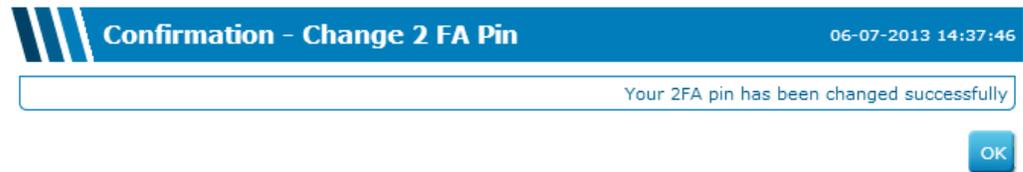
3. Now logon to DBBL Internet Banking application
4. Navigate to Customer Service > 2-FA Change PIN Request from the top menu bar as shown below:



5. On clicking the menu 2-FA PIN Request, the user will land on the screen and enter new 2-FA PIN (4 digit numeric value only) as shown in below figure. Click on the Submit button to proceed to Next.

- On submitting the user will be landed on the screen as shown in below figure. Enter Tokencode that you got from the step (2) in the Passcode filed as shown below screen. Once done, click on the Submit button to complete PIN change process.

- On successful completion of the PIN change request, the user will be landed on the screen as shown below:



How to Generate Passcode

Passcode is required for doing transactions through internet banking. Whenever you initiate a transaction process, you need to generate the Passcode from RSA Software and use the same Passcode within the life-time of the passcode in the required field.

Steps to generate Passcode from Smart Devices:

1. Launch the RSA SecureID Token generator Apps. Enter PIN (as you set) and click on the button next to the enter PIN field as shown in below screen:



For Android Device



For iPhone

2. On clicking the button, the application will generate Passcode as shown below:



For Android Device



For iPhone

3. Use this Passcode in the Internet Banking Application to complete the transactions.